



FESTIVE PERIOD ORDER-DELIVERY SCHEDULE

With the exception of Christmas Eve, Christmas Day, New Year's Eve and New Year's Day, your order-delivery schedule will not change at all. We know you're heading into the busiest period of the year and whether you're day 1 for day 2 or day 1 for day 3, we will continue to support you in the same way.

Your account manager will be in touch (if they haven't already) to discuss your specific delivery schedule.

Contact your account manager if you have any questions.

🚚 Deliveries

- ✓ NORMAL DELIVERIES
- ✗ NO DELIVERIES

✓ Wednesday 20th December	✓ Wednesday 27th December
✓ Thursday 21st December	✓ Thursday 28th December
✓ Friday 22nd December	✓ Friday 29th December
✓ Saturday 23rd December	✓ Saturday 30th December
✗ Sunday 24th December	✗ Sunday 31st December
✗ Monday 25th December	✗ Monday 1st January
✓ Tuesday 26th December	✓ Tuesday 2nd January <small>No deliveries Scotland</small>

Comments

- Orders for deliveries on 26th December
Need to be placed by 12:00 on 23rd December
- Orders for deliveries on 2nd January
Need to be placed by 12:00 on 31st December

🕒 Customer Services Opening Times

Normal hours

Mon - Fri 6am - 10pm
Sat 7am - 5pm
Sun 8am - 10pm

Festive hours

23rd 6am - 5pm **30th** 7am - 5pm
24th 6am - 4pm **31st** 7am - 4pm
25th Closed **1st** 8am - 10pm
26th 6am - 10pm

Customer Service Numbers

Bicester:

T: 01869 365 700

Cambridge:

T: 01480 225 990

London:

T: 0207 498 4000

Glasgow:

T: 01418 125 162

